



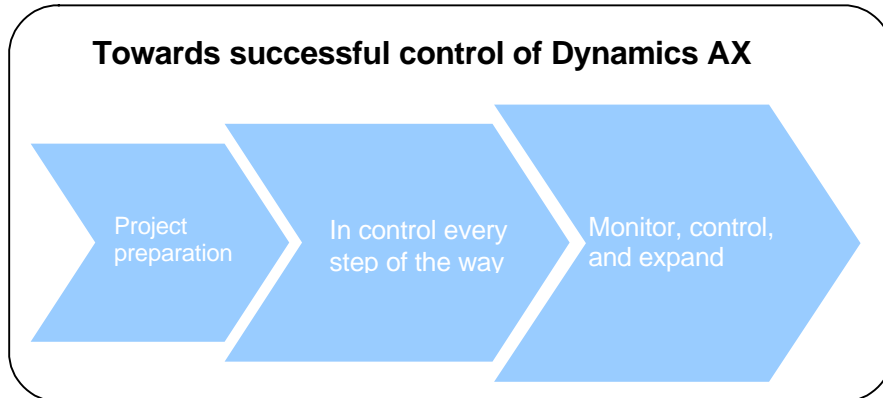
your opportunity  
our knowledge. \*

Towards successful control of  
Dynamics AX

\*connectedthinking™

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Implementing an ERP system such as Microsoft Dynamics AX (Axapta) within your organization will affect your organization to some extent. You will be confronted with numerous questions prior to the actual implementation itself. Will the implementation result in the intended business advantages? What are the costs and risks involved with this project? Which implementation partner understands your business and will assist you adequately?



### Project preparation

Once you have made a choice for an ERP solution, you run the risk that the quality of the implementation and the solution will suffer under the pressure of the deadline set. You can effectively control quality by defining clear quality criteria and milestones, identifying risks and defining project deliverables in advance.

### In control every step of the way

Setting up, data conversion, training, testing, test acceptance and going live are the six basic steps of a Dynamics AX implementation. Each step requires specific knowledge of the solution to be implemented. Proper setup of your system and the conversion of data are the foundations of reliable management information. A well-performed system test and training of users contribute to a great extent to the actual acceptance of the implemented system within your organization. By performing an acceptance test, you will be able to assess whether the implemented solution satisfies your requirements and whether it is ready to go live. This going live has to be carefully prepared and planned. A detailed planning will help you to be in control when going live.

### Monitor, control, and expand

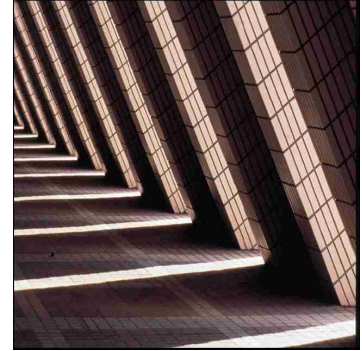
The interest in Dynamics AX is growing rapidly because of Microsoft strategy to integrate multiple products and add on's. Microsoft has some tools and solutions that can be connected to your ERP solution to extend its functionality. Such solutions include tools as BizTalk Server, SharePoint Portal, reporting tools as SQL reporting, Dynamics CRM, etcetera. Local and (inter)national partners and system integrators can offer Add-ons for specific sectors. These Add-ons are offered to all Dynamics AX customers through Microsoft's partners channel and Microsoft guarantees they will keep functioning after future updates. But which one of these products fits your organization and how can your business benefit of using them?

Due to increasing dependence on automated systems, the need for additional insight into reliability of the automated data processing increases. The continuously changing environment demands adaptation of management's need of management information and adjusting of business processes. Continuous improvement and optimization are necessary in order to be able to realize economic benefits and to keep satisfying your business needs.

## PwC's service catalogue: from software selection to internal control

PricewaterhouseCoopers (PwC) can help you find answers to important control issues. We have a team of Microsoft Dynamics AX specialists who will think with you along the way and give you assurance concerning the preparation, the project approach and implementation as well as internal control and will help you to make the most of the opportunities that using Microsoft Dynamics AX creates.

We can offer you support on project management, risk management and quality assurance. In addition you can benefit from our extended European network of Microsoft specialists, benchmark researches and of course from our independent advice.



## Project preparation

### Software selection and pre-implementation support

Is Microsoft Dynamics AX the right choice for your organization? Did you choose the right implementation partner? These are the main questions within the pre-implementation phase. Our guidance through this phase is a guarantee for a solution selection which will adequately support your current and desired business model.

## In control every step of the way

### Project control, quality assurance and pre-implementation audit

We advise you during the identification of key risks threatening your IT and improvement projects. We can e.g. evaluate your projects against international evaluation criteria. Our services include:

- Advising on minimization of project risks.
- Evaluating project proposals and project plans.
- Setting up control frameworks for projects.
- Improving your internal controls around projects.
- Supporting the implementation of Dynamics AX solution.
- Supporting the transfer of the project results to the organization.

### User authorization setup

Proper setup of user authorization is crucial in realizing segregation of duties within your organization. Our specialists can advise and support you in evaluating and setting up user authorization within Dynamics AX.

## Monitor, control and extend

### Quick Scan

A Quick Scan provides you with insight into the data and configuration of your Dynamics AX solution. We will provide you with a list of 'Quick-Wins' and a list of risks and recommendations to help you extend the possibilities of your ERP solution.

A Quick Scan will give you answers to the following questions:

- Am I using Dynamics AX optimally?
- Do I extract the information I want from Dynamics AX?
- Can I rely on the information I extract from Dynamics AX?

### IT Audit and quality assurance

ICT platforms and systems with the corresponding processes and procedures are part of the research scope of our IT audit. This scope allows us to provide you with insight in the optimization possibilities concerning the use of Dynamics AX and the reliability of the (financial) data processing. For this purpose we use a control framework and audit tools developed especially for Dynamics AX.

## Reporting and process optimization

With the aid of reporting tools, we can help you gain more insight in your management information. This makes further optimization of your business processes possible.

## Internal control training

In cooperation with Europe's largest Dynamics AX training partner, our advisors have developed an internal control training. The following topics will be covered in this training:

- Setting up a framework for Internal Control with Dynamics AX. This includes current topics such as Sarbanes Oxley and IT Governance.
- Control measures for the financial and reporting, purchase, sales, inventory and project administration processes.
- The relevance and examples of IT general controls like security, IT continuity, and change management.
- IT general controls concerning Dynamics AX.
- Segregation of duties setup and user rights management.

The standard training is given four times a year, but on your request we can customize it to your needs.

For more information and the course dates, please contact one of people mentioned below.

## Would you like more information?

If you want to discuss one of the above listed topics with us or you want a proposal for our services, you can contact:

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With our knowledge of software selection, implementation and control of automated data processing and processes within and around Dynamics AX we can help you benefit from the opportunities Dynamics AX has to offer. Our team of Dynamics AX specialists has already supported a large number of national and international organizations with the services listed above.

More than 4.500 professionals work together at PricewaterhouseCoopers the Netherlands within three different lines of services: Assurance, Advisory and Tax & Human Services. Driven by our slogan Connected Thinking we deliver sector specific services and search for innovative solutions. We do this for big, medium-sized and small national and international organizations and also for governments and non-profit organizations.

As a member of a worldwide network of more than 140.000 colleagues scattered over 149 countries we have at our disposal plenty of knowledge and hands-on experience. We share this knowledge and experience with each other, with our clients and their stakeholders. We look for unexpected perspectives, establish surprising connections, feel involved in what we do and work together as one.

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